This workshop will help you to learn how to Install, Configure and Administer your Operations Manager 2012 Environment.

**Target Audience:**
To ensure the high-quality knowledge-transfer expected by attendees of this three day workshop, class size is limited to a maximum of 16 students who meet the following criteria:

- **Experience with standard computing systems including file storage, networking and internet technologies.**
- **General knowledge of Microsoft Core Technologies.**

**Overview**

The Operations Manager 2012: Installation, Configuration and Administration workshop is a three day course that is designed to train new administrators on the basic concepts of Operations Manager 2012. This will be done by using a combination of lecture and hand-on labs to reinforce key topics.

In this workshop we focus specifically on the day-to-day business of an Operations Manager administrator, such activities as Security, Architecture, Basic Authoring and reporting. This workshop will be delivered by Premier Field Engineers and incorporates the learned best practices from the field.

Review the Target Audience information (next page) and contact your Microsoft Services representative to ensure that this workshop is appropriate to the student’s experience and technical expertise.

**Technical Highlights**

After attending this workshop, students will be able to:

- Design their environment using knowledge of the roles an Operations Manager environment can contain.
- Install the different Operations Manager roles.
- Manage the Operations Manager 2012 platform by:
  - Defining user roles.
  - Configuring notifications.
  - Building simple custom monitors.
  - Running and configuring basic reports.

Note that this workshop will not cover:

- Upgrading the Operations Manager 2007 R2 environment
- Advanced Management Pack authoring
- New features like network monitoring and application monitoring
- These topics will only be covered in the advanced workshop.
Syllabus

This workshop runs for **three** full days. Students should anticipate consistent start and end times for each day. Early departure on any day is not recommended.

**Module 1: Introduction.** This module provides an overall introduction to Operations Manager and its general features.

**Module 2: Architecture.** This module describes the difference between the server roles and how you can utilize them.

**Module 3: Basic Concepts.** This module covers the basic concepts and terminology used within Operations Manager.

**Module 4: Administration.** This module will guide you through the ideal settings for your environment and how we recommend managing your Operations Manager environment.

**Module 5: Security.** This module to only explains the security settings that are involved with Operations Manager (like the different service accounts), but also describes how you can provide access to the Operations Manager environment.

**Module 6: Notifications.** This module will explain how you can configure and use notifications within Operations Manager.

**Module 7: Basic Authoring.** This module will illustrate how to create basic monitors with the use of different tools and features within Operations Manager.

**Module 8: Reporting.** This module will explain how reporting works and how to run and configure the basic reports in Operations Manager.

**Hardware Requirements:**

*Contact your TAM if the necessary hardware needs to be provided.*

If you are attending an Open enrollment workshop, the hardware will be provided for you.